

Instituto Superior Técnico

User Centered Design Course

iServices for the Elderly

Cultural Probes

Group 118

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1st Semester of 2010/2011

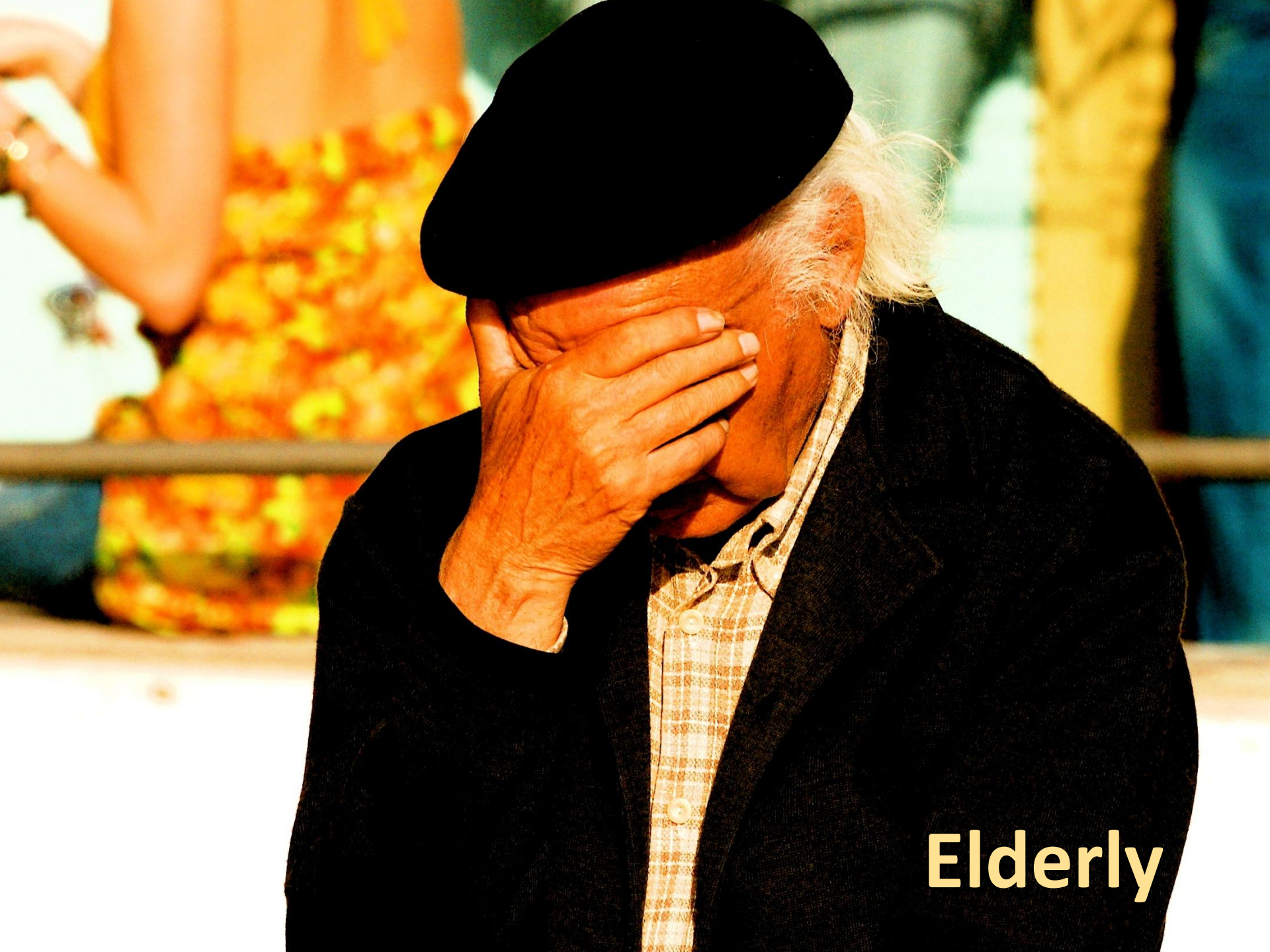
Summary

- Changes on Monitoring Group
- Cultural Probes

Monitoring Group

Pharmacists





Elderly

Families



Too much

“Less is more”

Two Pharmacists

Three Elderly

Three Family Members

Purpose of the cultural probes

Three

1854.

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Jackson
view
to do.
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home.
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Spring
ride.
of old-
was
own.

January,

THURSDAY, 19.

1854.

Went to Baptist meeting.
Wrote Sister M. J. Black.
It is very pleasant
to hear from
Nothing of special
interest.

FRIDAY, 20.

I received Sister Ellens
address. Wrote B. D. Pugh
and Sister M. J. Black.
This has been an
exceedingly cold day.

SATURDAY, 21.

This day I expected
to go to Petersburg
but it was so cold
I could not. I felt
greatly disappointed.
I have spent the night
with me.

Diaries





Question cards

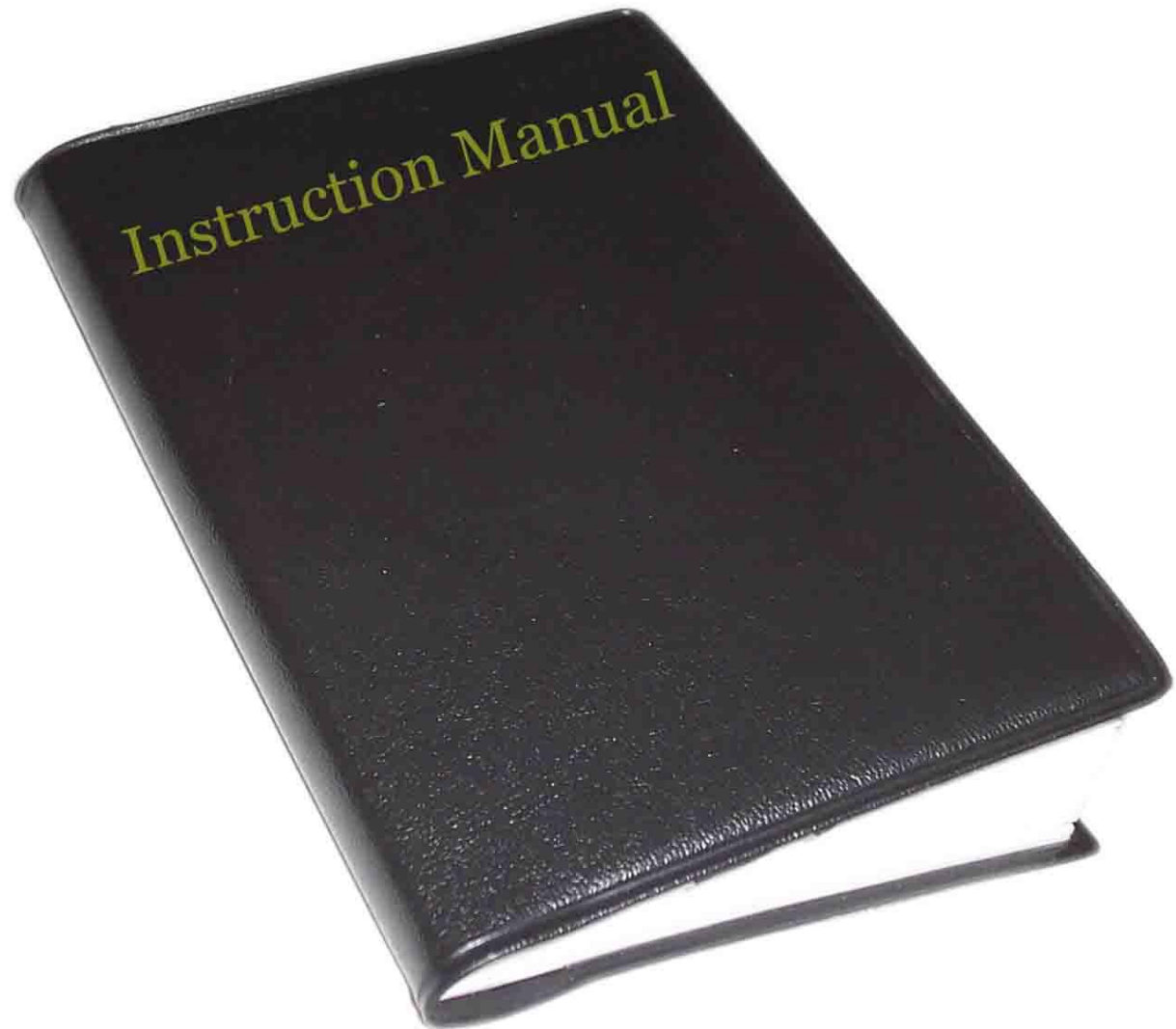


Lighball Ideas



O A A E
I D E A

Instructions



Questions?